

40% of employees have experienced mental health,

performance, or attitude problems at work since the COVID-19 pandemic began¹

Employees in businesses with 2-99 revealed in the survey that they are suffering from:

Mental Health Could Cost You

Increased anxiety	31%
Decreased enthusiasm	24%
Decreased motivation	22%
Reduced focus	21%
Increased depression	20%
Decreased teamwork	16%

Despite these numbers, business leaders fail to see the extent of employee struggles.

Employers are:

More than 3x more likely than employees to believe employee motivation or focus has improved

think company teamwork is better

40%

2x as likely to

and employer awareness and support may be a lack of tracking.

Part of the disconnect between employee mental health struggles

The majority of employers have a way to measure employee productivity, but only 26% have a way to measure employee mental health

The Business Cost of the Employer-Employee Disconnect Despite not understanding the severity of the problem, employers do report

a dramatic impact of workplace mental health issues on the bottom line.

Profitability is decreasing/will decrease	39%
Losing/will lose customers	30%
Morale is decreasing/will decrease	27%
Output has diminished/will diminish	26%
Competitiveness is decreasing/will decrease	20%

According to employees, the most helpful mental health benefits are:

What Would Help Employee Wellness?

Revenue is decreasing/will decrease

 The option to work from home Programs that offer referrals for behavioral health or Flexible schedule

- Regular check-ins Professional
- development plans

development plans

schedule

 Responsive and confidential communication on HR-related questions, transactions, issues, or incidents

substance use disorder

- Businesses planning new support programs in the coming year will provide: Employee-specific professional Health maintenance programs
 - System for tracking employee progress and goals

The option to have a flexible

- 57% of companies with 50 to 99 employees are likely
- use disorder

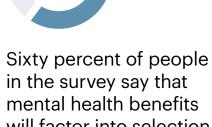
Programs that offer referrals for

behavioral health or substance

How It Will Pay Back

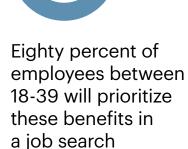
80%

to offer an employee assistance program (EAP).



60%

will factor into selection of their next job.



Sixty-six percent of

66%

employees report feeling better about their employer after using a benefit

To learn more about tracking, addressing, and supporting employee mental health issues in the workplace, download Paychex's new 2021

State of Mental Health in the Workplace Report.

Learn how Paychex can help you improve mental health in

your workplace, reduce costs, and increase productivity: Paychex.com, sales@paychex.com, 800-322-7292



Survey was fielded December 10-30, 2020.