# 401(k)ollaborate Helping You Expand Your Retirement Plan Business For financial advisor or plan sponsor use only. Not for use with the public. **PAYCHEX**® Retirement Services

## Paychex — Working Beside You

For over 20 years, advisors have partnered with Paychex Retirement Services to help grow their business and guide their clients toward retirement readiness. We work with advisors like you to provide recordkeeping services to clients of all sizes.

## Largest 401(k) Recordkeeper

in the U.S. With Over 72,000 401(k) Plans<sup>1</sup>



#

Provider of Defined Contribution Plans<sup>2</sup>

Over 600,000
Payroll Clients



IN EVERY
10
PLANS

Uses **Paychex** for 401(k)

Partnering with Financial Advisors

**20**+ YEARS



One of the World's Most Ethical Companies<sup>3</sup>

## Your Clients Win, You Win

Paychex is an expert in retirement plan design and administration. Let us help you build your retirement business as a trusted partner by offering the following advantages:





## Paychex Handles the Details

## Comprehensive Bundled Recordkeeping and Third Party Administrative (TPA) Services

Paychex keeps retirement plans running smoothly allowing you to focus on what you do best. We assist with legal documentation, Form 5500 preparation, and other services to help ensure regulatory compliance required by the Department of Labor (DOL) and the IRS. Paychex provides:

#### Plan Setup **Regulatory Compliance Ongoing Service** • Form 5500 preparation Participant enrollment Plan document materials and support • Form 8955-SSA processing Adoption agreement Per-pay-period investing Form 945 processing Summary plan description Loan processing • Form 1099-R processing Plan design assistance Distributions Quarterly non-discrimination - Safe Harbor compliance testing (ADP/ACP, Online management tools - Roth 401(k) Top-Heavy test) - Profit sharing, including new SSAE 16 Type II Reports comparability and age-weighted Required annual notices Regular plan sponsor - Automatic enrollment and and disclosures support and communications auto-escalation

## 401(k) Solutions for the Way You Do Business

## Flexible 401(k) Solutions, No Strings Attached

Whether your clients need a new 401(k) plan or want to convert an existing plan, Paychex can help – no matter how many employees or what assets they have, or even what payroll they use.

#### Every 401(k) plan from Paychex provides:

- Exceptional service Local sales and dedicated
   U.S.-based support at every step
- Compliance assistance Fee-levelization and transparency promotes fairness for participants
- **Unbiased solutions** Open architecture with no proprietary investment requirements
- On-demand plan management Proactive reports and online portals for you and your clients

#### **TrueChoice 401(k)**

No matter how your clients do their payroll, Paychex has your 401(k) solution, with the ease, choice, and service you and your clients demand.



## Combine 401(k) and Payroll for the Next Level of Efficiency

Our bundled retirement solution is streamlined for all businesses, regardless of what payroll service is used. However, clients who also use payroll services from Paychex enjoy another layer of efficiency, thanks to our Paychex Flex® solution.

## A single employee record within Paychex Flex helps you and your clients:

- Reduce administrative time and cost
- Improve data accuracy and reporting
- Meet certain fiduciary obligations with automatic electronic fund transfer

#### **TrueConnect 401(k)**

Clients using Paychex Payroll benefit from increased accuracy and reduced risk with streamlined employee data and automatic transactions.





## **Fiduciary Solutions**

#### **Optional Services**

Fiduciary responsibility and liability can be a heavy burden when it comes to both investments and administrative duties. We offer choices through third-party providers that can help mitigate the risks for you and your clients if and when you need them.

#### 3(21) Investment Guidance 3(16) Plan Administration 3(38) Investment Management The 3(38) fiduciary assumes The 3(21) fiduciary will provide a list The 3(16) fiduciary is responsible for responsibility for all investment of investments appropriate for use in the day-to-day administration including activities. This fiduciary has full retirement plans from which you and filing Form 5500, monitoring plan discretion to choose, manage, your client can choose. operations, distributing annual notices, or remove investments within the and approving distributions and employee benefit plan. loan requests.



## Live Service and Support

Whether you need full-scale plan design advice or just a quick answer, Paychex has the experts to help you and your clients every step of the way.

## S THAN \$500K PLAN ASSETS

#### Pre-Sale and Onboarding

Local sales representative provides expert plan design and on-site support



Dedicated onboarding plan coordinator

#### **Ongoing Service and Support**



Dedicated transition manager for conversion clients for first year



Dedicated service center for live support



24/7 self-service via Web, mobile, and IVR phone support



Regular communications regarding important news, dates, and changes

#### **Pre-Sale and Onboarding**

For Financial Advisors:



External and internal wholesalers provide proposals, information, and education

## For Plan Sponsors and Financial Advisors:



IN PLAN ASSETS

Licensed sales professional provides local, onsite sales and enrollment support



Dedicated onboarding plan coordinator

#### **Ongoing Service and Support**



Dedicated account manager for the advisor and clients for the life of the plan

- Overall consultative support
- Answers to daily questions
- Review of annual compliance test results and actions, if needed
- Form 5500 review and audit package and support for Schedule H filers



Field support from licensed sales professionals – plan design and review



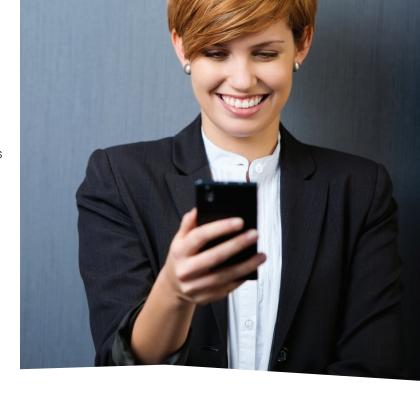
24/7 self-service via Web, mobile, and IVR phone support



Regular communications regarding important news, dates, and changes

## **Participant Experience**

Paychex provides compelling, informative communications and tools to employees to help drive participation and increase engagement in the plan.



Access. Anytime. Anyplace.

#### Mobile\*





#### **Phone**



- Access account balance
- View investment details and performance
- Check loan information
- Use one-click to call a Paychex Retirement Specialist for questions
- Change deferrals and asset allocation

#### **Online**

- Manage investments, deferral amounts, and personal account information
- View account performance
- Set up loans and view loan information
- Use calculators to keep on path to retirement readiness



- Enjoy toll-free live support
- Access toll-free self-service through interactive voice response (IVR) system
  - -Obtain current investment and loan information
  - -Make contribution amount changes

### **Retirement Readiness Support**

#### **Getting Started**







- Engaging enrollment materials and guidance are available from our knowledgeable account managers.
- Enrollment meetings can be conducted live on-site or online via WebEx.

### **Ongoing Education**

 Key 401(k) topics and strategies for saving are communicated regularly to participants.

#### Staying on Track

- Easy-to-read, personalized quarterly statements keep participants up-to-date on their accounts.
- Online interactive tools provide calculations and projections of account performance over time.

<sup>\*</sup> The Paychex Flex® app is only available to users with a Paychex Flex account who access paychexflex.com for their online services. Ask your Paychex representative for more information.

## **Getting Started**

Plan sponsors put their trust in an experienced team of onboarding and service professionals and a well-orchestrated process.



You can help your clients choose from **one of three** options for implementation and asset transfer:

#### **Enrollment Investment Mapping** Plan Default Investment Participant assets and payroll This option allows existing Paychex will host an enrollment deferrals will be invested into the deferral amounts, future meeting on-site or via WebEx in plan's selected Qualified Default investment allocations, and plan which participants can elect new Investment Alternative (QDIA) at assets to be mapped into similar investments for their previous their current deferral rate. The or identical investment options 401(k) account balances and QDIA can be a single investment with Paychex. future payroll contributions. option or a target date series. **Previous** Similar **Previous QDIA Previous** New **Investments & Investments Assets** Assets **Enrollment Future Deferrals** & Future & Future **Deferrals Deferrals**



Paychex will help coordinate the asset transfer and complete the conversion.

Once complete, participants always have the option to make deferral or investment changes based on their individual needs.





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paychex.com/advisors